

## You've invested in the best digital Envelope press – *Now, what Service is required for my new system?*

We've been manufacturing and supporting capital equipment for over 35 years and have developed the most effective, lowest cost way to keep your system running day after day, year after year:



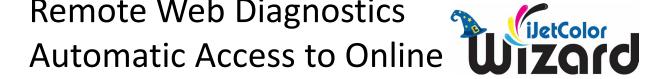
## The iJetAdvantage





# What do I get with the iJetAdvantage?

- Discounts on consumables Ink/Printheads (\$5,000+ Per Year Value) 24/7 Phone Support
- Free replacement for non-wearable parts, electronics (\$3,000+ Per Year Value)
- **FREE Unlimited Remote Training**
- FREE Advanced Training at our Factory (Hosted for 2 Days \$1,500 Value)
- FREE Standard Shipping (once per month \$500 Value)
- Remote Web Diagnostics



- Firmware upgrades as needed
- iJetColor Assist tablet for quick-fix videos & remote diagnostics **ASSIS**

\*Get the iJetColor Assist Tablet on Completion of the Advanced Factory Training (One per company)



resources











## How much does it cost\*?

\* Rates are based on iJetColor1175 or iJetColor1175Pro per year per unit. Year to year rates may change.

- FREE with New Unit for First Year  $\bullet$
- **Pre-Purchased: \$2,500/year for full 60-month coverage**
- Annual Rate: \$3,000/\$4,000 year-to-year

**Benefit summary:** Your service costs are fixed and capped at roughly 5% or less of the system purchase price per year. This is unheard of in the capital equipment world.



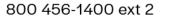




## **MONDAY - FRIDAY 7:30AM TO 4:30PM CST**

24/7 Technical support available to all customers with a support contract.

Live response guaranteed within 60 minutes during business hours!



## **E-MAIL TECHNICAL SUPPORT**

E-Mail: support@ijetcolor.com

Emailing automatically creates a Support Ticket from the details of the email.





Visit our iJetColor Wizard to access training documents for your machine.

## iJetColor Wizard

Access our iJetColor Wizard for immediate help.

iJetcolor Remote Support Client



